



05/21/2020

Dear Residents and Families/Representatives,

It is hard to believe that it has been over two months since COVID-19 changed our lives so drastically. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to prevent further spread of COVID-19 in our facility.

As we have been reporting to you through our website this past week, we continue to see additional cases of COVID-19 in our facility. As of today, we have 47 residents and 20 staff members that have tested positive for COVID-19. At the request of the facility, in conjunction with Worcester County Health Department, the National Guard conducted an onsite assessment on May 11, 2020. The National Guard provided validation that all appropriate protocols and CDC guidelines related to COVID-19 have been implemented. On Tuesday May 12, 2020 a house-wide mass testing was conducted for all residents. On Thursday May 14, 2020 a house-wide mass testing was done for all staff. Over 200 COVID-19 tests were administered.

We are committed to seeing the number of positive cases in our facility go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 410.641.4400.

Sincerely,

Angie Gozali
Administrator

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