



WEEKLY UPDATE AND NOTIFICATION OF NEW CASE

11.13.2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 70 residents and 37 staff members test positive for COVID-19. Unfortunately, today we had an asymptomatic employee test positive. Per CMS guidelines this will place us back on an outbreak status. We will continue to re-test all residents for the next 2 weeks. All new admissions will continue to be on a 14-day quarantine period on a separate unit as per the guidelines. Worcester County Positivity rate is on the rise which affects our testing frequency.

We continue with Window Visits and are working on our policy and procedure for Indoor Visits.

As the holidays are fast approaching we will have additional information regarding how we will work together and get through the end of the year.

We thank you for your support and patience in these uncertain times. We honor and remember our residents that are no longer with us.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 410.641.4400.

Sincerely,

A handwritten signature in blue ink, appearing to read "Angie Gozali", is written over a light blue horizontal line.

Angie Gozali, LNHA

Administrator

9715 Healthway Dr • Berlin, MD 21811
P: 410.641.4400 • F: 410.641.0011
www.berlinnursingandrehab.com

COVID-19 UPDATE

Date: 11/12 2020

Berlin Nursing and Rehabilitation Center has:

- 1 additional confirmed case of COVID-19.

We continue to work hard and follow the recommendations of our federal, state and local health officials to prevent further spread of this virus in our facility and we will continue to update you as more information becomes available.

If you have any questions or concerns about this update, please feel free to contact us at 410-641-4400 and we will be happy to answer your questions.



WEEKLY UPDATE

11.19.2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 70 residents and 37 staff members test positive for COVID-19. Unfortunately, our positivity rate has increased in Worcester County. In addition, and as per Governor's Hogan latest directive effective tomorrow November 20th at 5pm, all staff members will be tested twice a week and residents once a week in an effort for early detection and prevention.

Please continue to schedule Window Visits with Chelsea Fry SW. We ask for your patience and understanding as we are fast approaching the end of the year and holidays. We are trying to manage and monitor Covid 19, the flu and common cold to keep everyone safe.

We THANK You for allowing us to take care of your loved one and will always remember those who are no longer with us.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 410.641.4400.

Sincerely,

Angie Gozali, LNHA
Administrator

9715 Healthway Dr • Berlin, MD 21811
P: 410.641.4400 • F: 410.641.0011
www.berlinnursingandrehab.com



Thanksgiving Update

11.25.2020

Dear Residents/Families/Friends,

As Thanksgiving quickly approaches this week, we want to take a moment to thank you for your continued support throughout this pandemic. Our facility has faced unprecedented challenges over the last eight months and we appreciate your patience and understanding as we do our best to ensure your loved ones remain safe.

We are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with a wonderful Thanksgiving. And while the recent rise in COVID-19 cases all over the country has affected how we all are celebrating this holiday, our facility will be providing all staff and residents with a traditional Thanksgiving Meal prepared by our food service staff.

Please remember to schedule a Window Visit with Chelsea Fry Social Worker or Skype, Zoom and Face time calls with Virginia Daniel-Brickhouse Activity Supervisor.

As a reminder, our total number of cases to date are as follows: 70 residents and 37 staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Berlin Nursing & Rehabilitation Center, I wish you a happy and safe Thanksgiving.

Sincerely,

Angie Gozali, LNHA



WEEKLY UPDATE

11.06.2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 70 residents and 36 staff members test positive for COVID-19. On November 4th we completed the 14-day Outbreak period and the Health Department released us from facility quarantine. Our new admissions will continue to be on a 14-day quarantine period on a separate wing as per the guidelines.

We continue with the Window Visits and will be moving into indoor visits in common areas and will provide you with more details as soon as we have the processes and procedures in place to ensure safe visits for you and your loved ones.

We thank you for your support and are always thankful that you allow us to take care of your loved one during this difficult year. We will always remember and honor our residents that are no longer with us.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 410.641.4400.

Sincerely,

Administrator

9715 Healthway Dr • Berlin, MD 21811
P: 410.641.4400 • F: 410.641.0011
www.berlinnursingandrehab.com