



WEEKLY UPDATE

10.15.2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 70 residents and 34 staff members test positive for COVID-19. Our last positive case was on September 23rd. On October 6th Worcester Health Department released Berlin from its status as a "COVID-19 Outbreak" facility.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

We are glad to see the steady decline in the positivity percentage in our county and we will be submitting our "Visitation Plan" to Worcester Health Department for approval. Please continue to sign up for our "Window Visits" with Chelsea Fry to be able to see your loved one.

We appreciate all your support and we are Thankful that you allowed us to take care of your loved one during this difficult time. We will always remember and honor our residents that are no longer with us.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 410.641.4400.

Sincerely,

Angie Gozali, LNHA
Administrator

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